

Maranatha Tours, Inc.

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TERMS & CONDITIONS

Accommodations: Hotels based on twin occupancy with bath. Single-room supplement \$80/\$108 per night.

Meals: Unlimited buffet breakfast and dinner daily throughout the tour, except in the U.S.A. where no meals are provided. Extra charge for coffee, tea, or other beverage not included in the menu of the day. If a passenger chooses not to have a meal, there will be no refund for unused meals.

Airline Routes & Tickets: In order to keep prices low, MTI does not guarantee the most direct routing to your final destination. Once "printed" or "issued", airline tickets cannot be changed or refunded thereafter. Air transportation to/from your destination will be economy class on IATA and ARC carriers utilizing APEX or SUPER APEX non-refundable, non-amendable tickets for groups of 10 or more flying together on entire itinerary. Full payment is due 45 days prior to commencement of travel. If the passenger cancels within 35 days of departure or after air tickets are written (whichever comes sooner), then 100% of airfare will be forfeited by passenger. All airfares are subject to government approval and change without notice. AIR-costs and schedules could change.

Please Note: An overnight may be necessary for groups mis-connecting on the outbound or return. Airline tickets are issued 30 days prior to departure and seat assignments can be requested however are not guaranteed as tickets are issued in bulk.

Additional Airline Fees: You may incur additional airline baggage and optional fees (food, excess baggage, items of a personal nature, etc...) and will be charged by the airline at check in.

Tips & Taxes: Tips to guides and drivers, gratuities to porters, restaurant, and hotel servers, fuel surcharges, foreign departure taxes and visas (for U.S. passport holders) are included in the cost. (Increases in government taxes, fuel, fees, gratuities and visas are subject to change).

Sightseeing: By modern motor coach including services of English speaking guides and entrance fees to places included in the itinerary. Where available, all groups will be provided with portable listening devices. Passengers are responsible for loss or damage of the device.

Not included: Passport, laundry, wines, liquors, mineral waters and after-dinner coffee or tea, meals not included in the itinerary, room service, sightseeing or services other than those specifically mentioned. Baggage fees and surcharges are different for every airline therefore please contact the airline for specific baggage allowance and fees. Maranatha Tours is not responsible for these related fees as this is solely the responsibility of the passenger.

Tour Protection Plan (optional): Maranatha Tours, Inc. recommends you purchase a Tour Protection Plan for trip cancellation/trip interruption, emergency medical and emergency evacuation/repatriation, trip delay, baggage delay, and more.

Passports, Visas: A valid U.S. passport is required for U.S. citizens. If you do not have a passport please contact your local passport office. Passports must be valid 6 months after return date. For all other nationalities please consult the country's consulate as VISA fees may be different.

Tour Price: Price is based on international tariffs and rates in effect on date of proposal and is subject to change should there be a revision in AIR or LAND rates prior to payment in full of the tour price. Price is based on a minimum of passengers using double occupancy. In the event that the minimum of passengers do not book the tour within 91 days of departure the agent reserves the right to cancel the tour. You will be notified immediately upon any increase and will have the option of paying the difference or canceling with full refund. Late booking or changes may result in an additional fee. Maranatha Tours, Inc. reserves the right to correct invoices, itineraries, and/or brochures without notice.

Price Increases: All prices quoted in this brochure are subject to change if not paid in full due to currency fluctuations, fuel surcharge increases, government taxes and fees increases, or unforeseen circumstances. You will be notified immediately upon discovery of an increase and will have the option of paying the difference or canceling with full refund.

Land Only: If you choose to purchase a land only package and arrange your own domestic and international flight independently, Maranatha Tours Inc. will not be responsible for domestic, international flights, or transfers of any kind. Maranatha Tours is not responsible for any international flight schedule changes. If domestic tickets are purchased by an individual, all penalties and fare differences will be paid by the client.

Deposit & Cancellation: A deposit of \$300 per person is required to secure reservations, which will be applied to the price of the tour. The balance to be paid in full not later than 6 weeks prior to departure of the tour. Thereafter, a \$100 late payment fee will be assessed. Reservations made within 30 days of departure are subject to \$75 late reservation charge. All cancellations must be in writing by letter, fax, or e-mail to Maranatha Tours and will be in effect on the date of receipt by Maranatha Tours. There is no exception to cancellation fee. Any exceptions must be in writing from Maranatha Tours, Inc. Air penalties are not part of the percentages below and vary based on the airline policy at the time of ticket issue. Returned checks and non-sufficient funds payments will incur a \$30 charge per incident.

- **91+ Days Prior:** No penalty of deposit (Except for \$100.00 per person administration fee plus any airline fees)
- **90-61 Days Prior:** (\$300 for international tour, \$500 for international tour and cruise plus any airline fees)
- **60-46 Days Prior:** 40% of tour cost
- **45-31 Days Prior:** 65% of tour cost
- **30-16 Days Prior:** 85% of tour cost
- **15 Days Prior or less:** 100% of tour cost

Responsibility & Liability: Land arrangements including surface transportation: Maranatha Tours, Inc., and the participating tour operators operate the land tours offered under this program only as agents of the railroads, car rental contractors, steamship lines, hotels, bus operators, sightseeing contractors and others which provide the actual land arrangements and are not liable for any act, omission, delay, injury, loss or damage, or non-performance occurring in connection with these land arrangements. International air carriers and other IATA carriers, steamship lines, and other transportation companies whose services are featured in these tours are not to be held responsible for any act, omission, or event during the time passengers are not on board their conveyance. The passage contract in use by these companies when issued shall constitute the sole contract between the companies and the purchaser of these tours and/or passage.

The tour operator reserves the right to change the itinerary, delete, or substitute sites when the tour operator feels it to be in the best interest of the tour. Maranatha Tours does not provide additional assistance to any passengers that have physical limitations as tour itineraries require full mobility. Please advise Maranatha Tours if you have any limitations that may impact your tour.

Change Fee: All changes not received in writing by Maranatha Tours at least 45 days prior to departure will incur a \$75 change fee per person for each revision (that is in addition to any other charges per revision once the basic or pre/post tour package has been confirmed).

Land Arrangements: The tour operator reserves the right to change the itinerary due to emergencies. If itinerary changes necessitate extra overnights, you will be charged \$90 per night; single rooms – \$130 per night. Meals for extra nights are not included.

Deviations: Deviations will incur a \$125 fee, plus any other additional costs associated with services included in the basic or pre/post tour. Transfers are included in our group round trip programs, passengers who deviate or purchase land only packages will be responsible for arriving and leaving independently and must transfer at their own expense.

Credit Cards: All prices already include a 5% discount for payment by cash, check, or money order.

Exchange Rate Fluctuations: Foreign currency exchange rates fluctuate daily. For example, in 2012, Euro rates versus the US Dollar fluctuated from a low below 1.25 to almost 1.70 (meaning that one Euro cost \$1.25 to \$1.70 US). It is very difficult to set the price of a tour when we cannot predict what exchange rates will do. We price our tours at \$1.25 = € 1 and adjust for fluctuations at final billing. If the rate drops below the original rate, we pass the savings on. If rates increases, we must pass those costs on.